



# *Martin's Flowers*

## AT THE PINEHILLS

Thank you for considering Martin's Flowers at the Pinehills for your Wedding flowers. We look forward to working with you to make this day a memorable one.

The following information will provide you with some insights into the process of obtaining your wedding flowers. To ensure complete satisfaction of every customer, it is necessary to schedule an appointment with a wedding consultant. This initial consultation is for approximately for one hour. In addition, it is required that church and reception sites have been selected as well as dress colors. This information is will help us create a unique design that will fit with the colors and style of your wedding.

### **Preparation:**

Know your floral budget. Only you know what you feel comfortable spending, and we, at Martin's Flowers specialize in providing outstanding flowers within any budget. A good "rule of thumb" for deciding on a budget is to figure about ten to fifteen percent of your total wedding expenditures. Because each and every wedding is different, it is impossible to provide a "ballpark" estimate. However, the ten to fifteen percent rule is a good place to start. Some cost estimates are provided in this package and should be helpful to you.

### **Initial Visit:**

A non-refundable deposit of \$100 is required to hold the date for you. This will secure your date and still allowing for many of the decisions that may be made after the consultation. This deposit is deducted from the final balance due on your order. A copy of the order will be provided to you upon receipt of the deposit. Orders without deposit will be held for 10 days only.

We encourage you to bring with you any and all ideas you may have such as magazine photos, pictures from other weddings, etc. We will work with you to enhance your ideas to make your day beautiful and unique.

### **After the initial visit:**

If there are questions or changes that you would like to discuss we will be more than happy to meet with during normal business hours. We ask that you call to arrange an appointment to ensure we are able to devote the proper amount of time to address your questions.

### **Just prior to the wedding:**

Approximately two weeks prior to the wedding date, we will schedule you for a final consultation. At this time, we will make any last minute adjustments to your order and arrange a delivery schedule. Final payment in full is due in full at this time. All forms of payment are accepted including; cash, personal checks, bank checks as well as all major credit cards.

### **Items to consider while planning your wedding:**

Try to allow plenty of time between regular church services and your ceremony. This will allow us time to set up for your wedding without interfering with normal worship services and or arriving guests. This often poses a problem especially on Saturday evenings. One hour between the end of regularly scheduled services and the start of your ceremony is recommended.

Our normal delivery service includes three steps:

1. Flowers to the Bride's home or location where the bride will be dressing. This is typically two hours prior to the ceremony. At this time the bride should be present to inspect her order.
2. One delivery to the ceremony. Usually one hour prior to the start of the ceremony. Some brides choose to move their ceremony flowers to their reception site. However, we do not provide this service.
3. One delivery to the reception. This is generally one to two hours prior to the start of the ceremony. We place arrangements appropriately assuming the facility has their table linens in place.

These delivery stops are provided at no additional charge provided they are located within our delivery area. Please ask our wedding consultant for the list of approved delivery locations.

Many ceremony and reception sites have decorating and/or floral restrictions. At the time of your initial consultation, please be familiar with any restrictions or requirements your site may have.

Flowers needed to decorate your wedding cake can be included in your order. However, we do not decorate the cake. This should be arranged with your baker. He/she may contact us to arrange for a delivery or pick-up time.

We have many rental items available. In most cases, the rental charge includes the delivery and retrieval of the item. A rental contract will be completed prior to your wedding where, at this time, a valid credit card number will be kept on file in the event any item is damaged or missing. A replacement cost will be noted on the rental contract.

Thank you in advance for selecting Martin's Flowers to be a part of your special day. We at Martin's feel that each bride is an individual, thus each wedding is designed and treated in such a manner as to make your wedding a beautiful and unforgettable occasion!